Electronic Patent Application Fee Transmittal								
Application Number:	09690566							
Filing Date:	17-Oct-2000							
Title of Invention:	SYSTEM AND METHOD FOR DETERMINING AND REDUCING CUSTOMER SERVICE IMPACT							
First Named Inventor/Applicant Name:	Michael P. Lilly							
Filer:	Bruce D. George/rachel mcguinness							
Attorney Docket Number:	119645-00103.118							
Filed as Large Entity								
Utility under 35 USC 111(a) Filing Fees								
Description		Fee Code	Quantity	Amount	Sub-Total in USD(\$)			
Basic Filing:								
Pages:								
Claims:								
Miscellaneous-Filing:								
Petition:								
Patent-Appeals-and-Interference:								
Post-Allowance-and-Post-Issuance:								
Extension-of-Time:								
Extension - 2 months with \$0 paid		1252	1	490	490			

Description	Fee Code	Quantity	Amount	Sub-Total in USD(\$)		
iscellaneous:						
Request for continued examination	1801	1	810	810		
	Tot	Total in USD (\$)				